



Delivery Policy

1. General Information

If we cannot process your order for whatever reason, we will notify you and refund you the total amount of your order, using the original method of payment.

2. Delivery Location

Items offered on our website are only available for electronic delivery to a confirmed email address. Physical shipments are not available.

3. Delivery Time

An estimated delivery time is 24 hours since your order is placed. Unless there are exceptional circumstances, we make every effort to fulfill your order within 24 hours of the date of your order. Please note we do not work on Saturdays, Sundays, and holidays.

4. Delivery Instructions

You'll receive your key as a plain text file attachment.

5. Shipping Costs

There're no extra shipping and processing costs.

6. Damaged Items in Transport

If there is any damage to the key on delivery, contact us immediately via support@starburnsoftware.com email.

7. Questions

If you have any questions about the delivery and shipment or your order, please contact us via sales@starburnsoftware.com email.